

**DOMBIVLI SHIKSHAN PRASARAK MANDAL'S**  
**K. V. PENDHARKAR COLLEGE OF ARTS, SCIENCE AND COMMERCE**  
**(AUTONOMOUS)**  
**DOMBIVLI (E)**

**Report of Students' Satisfaction Survey 2022-23**

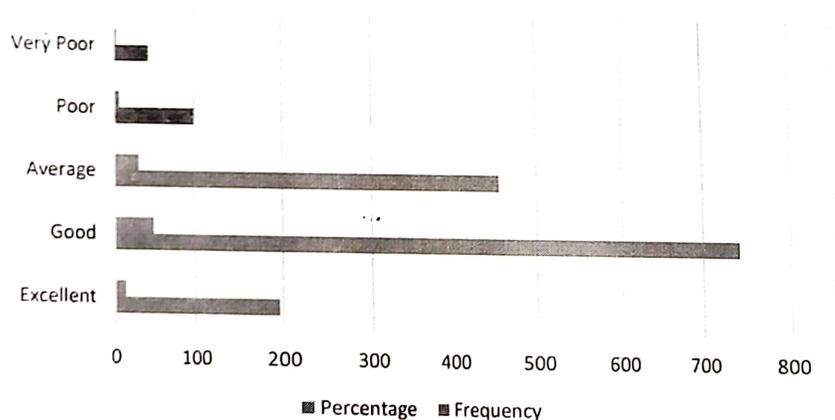
The IQAC of the college conducted the Students' Satisfaction Survey in the year 2022-23. The survey was mainly conducted with respect to admission procedures, teaching-learning, examination systems. The feedback was also sought on the services, infrastructural facilities, extra-curricular and co-curricular activities.

Following is the analysis of the data received from the students.

1. Rate the Admission procedure of the college.

Admission procedure of the college	Frequency	Percentage
Excellent	196	12.7
Good	743	48.3
Average	457	29.7
Poor	100	6.5
Very Poor	42	2.7
Total	1538	

**Admission procedure of the college**

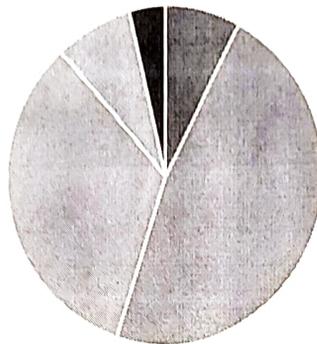


The college carries out the procedure of admission in offline mode. The data given above shows that, this year the procedure was conducted effectively.

2. The website of the college is user friendly.

User Friendliness of the College Website	Frequency	Percentage
Strongly Agree	125	8.1
Agree	722	46.9
Neutral	512	33.3
Disagree	120	7.8
Strongly Disagree	59	3.8
Total	1538	

User Friendliness of the College Website



■ Strongly Agree ■ Agree ■ Neutral ■ Disagree ■ Strongly Disagree

The college has a well-designed website to reach out to its present and potential stakeholders. When the students were asked about user-friendliness of the website, nearly half of the students responded that they found the website user friendly.

3. Does the college website offer adequate information about the college, its courses and the activities that are conducted?

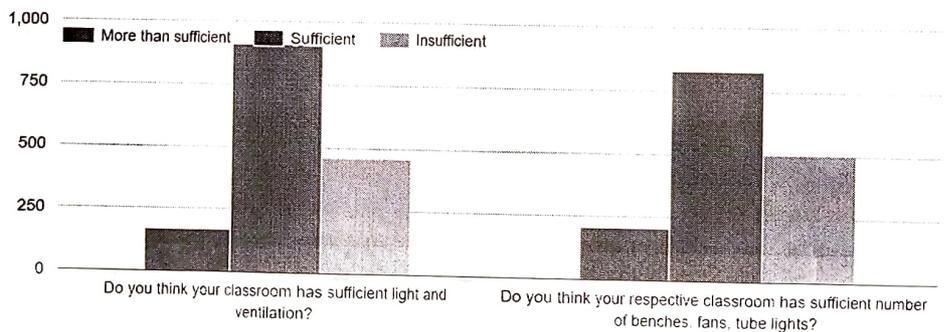
Adequacy of information the College Website	Frequency	Percentage
Yes	942	61.2
No	231	15
Can't say	365	23.7
Total	1538	



The pie chart shown above indicates that, the students find adequate information on the college website. Elaborative information about the institution and the courses it runs is available on the website.

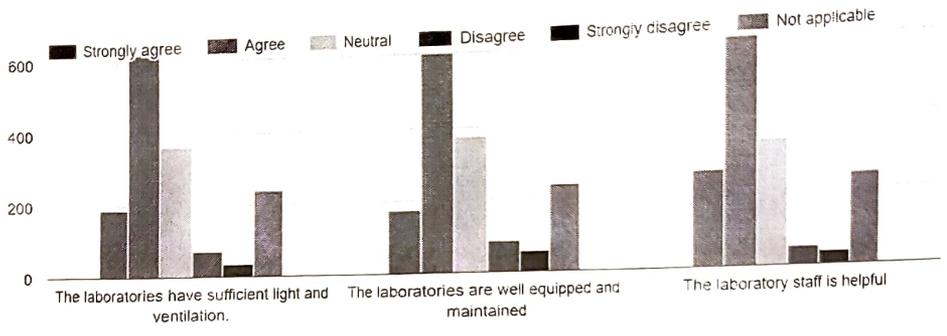
4. Give your response to the following set of questions.
- 1) Do you think your classroom has sufficient light and ventilation?
  - 2) Do you think your respective classroom has sufficient number of benches, fans, tube lights?

	Do you think your classroom has sufficient light and ventilation?	Do you think your respective classroom has sufficient number of benches, fans, tube lights?
More the sufficient	170	210
Sufficient	909	827
Insufficient	459	501
Total	1538	



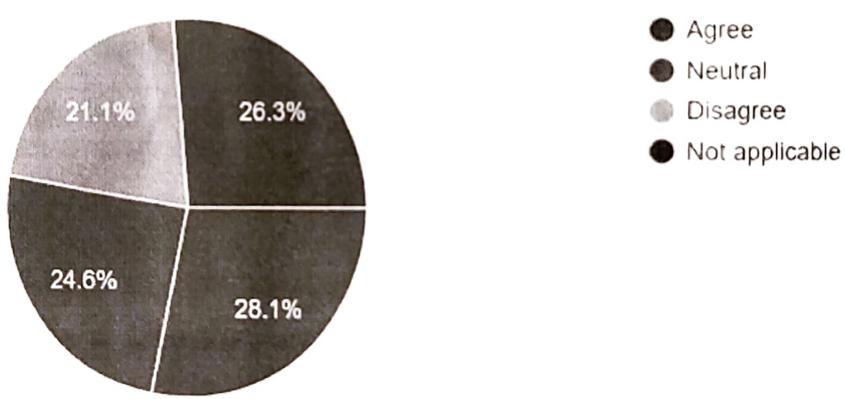
The chart given above indicates that, the classrooms have sufficient light and ventilation. Also there are sufficient number of benches, fans and tube lights.

5. Mark your opinions on the following set of statements.
- 1) The laboratories have sufficient light and ventilation.
  - 2) The laboratories are well equipped and maintained.
  - 3) The laboratory staff is helpful.



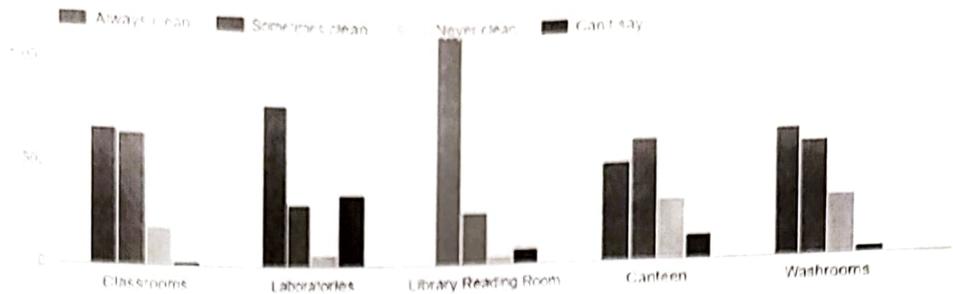
The attempt was made to understand the opinions of the students about laboratories in the college. For the Likert scale based question was designed. As the graph clearly indicates, majority of the students agree that laboratories have sufficient light and ventilation. They are well-equipped and maintained properly. The students have also noted that, the laboratory staff is helpful towards them. The college takes utmost care and maintains the infrastructural facilities in the laboratories.

6. The facilities in girls' common room are satisfactory.



About 28.1% girl students agree that, the facilities in the girls' common room are satisfactory. This shows that the facilities that are available in girls' common room are inadequate.

7. Give your opinion on cleanliness of:

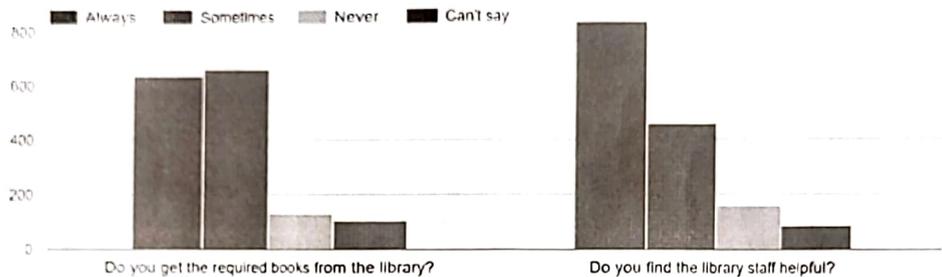


Cleanliness is the most important aspect of health and hygiene. Hence college administration ensures the cleanliness of overall campus.

The graph given above indicates that, the most of the areas in the campus are always clean. The canteen and washrooms are comparatively less clean. Conscious efforts would be made to maintain cleanliness in these areas, as well.

8. Give your response on following set of questions:

- 1) Do you get the required books from the library?
- 2) Do you find the library staff helpful?



The library or knowledge Resource Centre of any institution is considered to be its significant component as it satisfies academic needs of the students and faculty in terms of providing resources in the form of books and other material. Hence it was necessary to consider students' feedback about so that the library facilities could be enhanced for the betterment of the students.

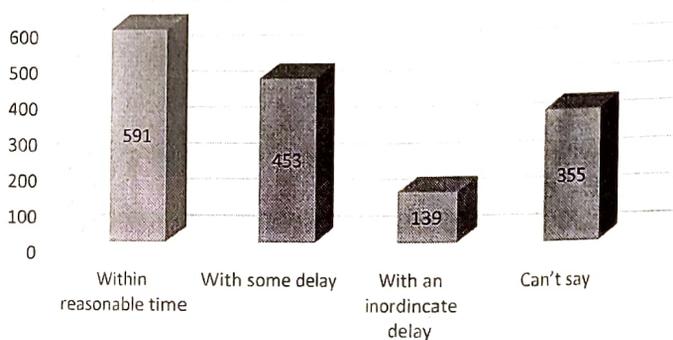
Here as per the data indicated, the students get required books from the library. During this year the library could not procure the required books, but the library staff put the efforts to make the existing collection available to large number of students. In the future, the institution would take more care to up fill the lacuna in the library collection.

Also the feedback of the students suggests that, the library staff is helpful towards the students.

9. Do you get various documents (eg. bonafide certificate, railway bus concession forms etc.) from college office within reasonable period of time?

Whether the required documents are received on time?	Frequency	Percentage
Within reasonable time	591	38.4
With some delay	453	29.5
With an inordinate delay	139	9
Can't say	355	23.1

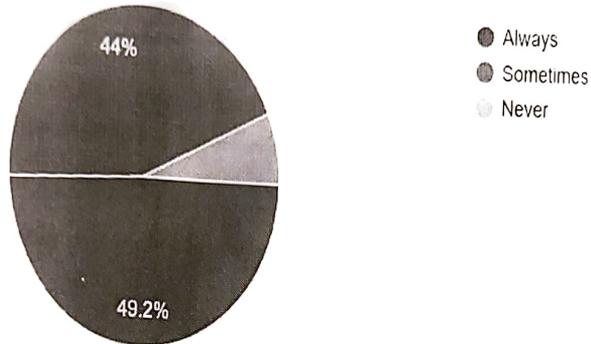
Whether the required documents are received on time?



The graph depicts that, students receive the documents from the college office within reasonable time.

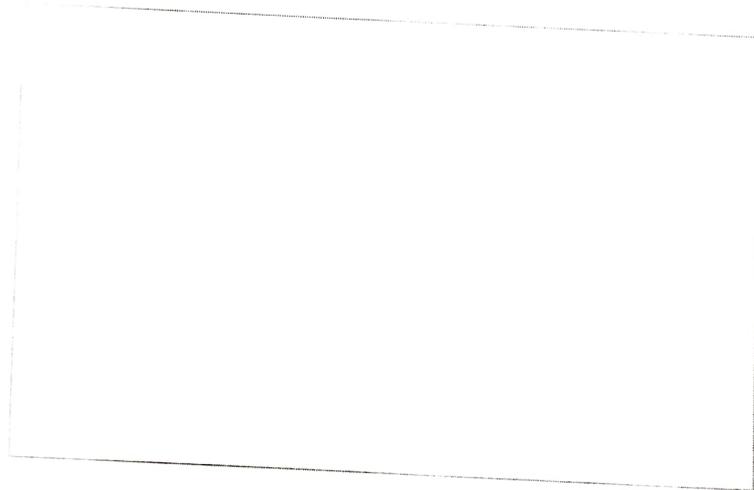
The office staff is prompt in providing their services pertaining to issuing various documents/certificates as and when demanded by the students.

10. Do you find the office staff co-operative?



Here the attempt was made to understand whether the office staff was co-operative and helpful towards students. Nearly half of the students have reported that, the office staff is always willing to help the students.

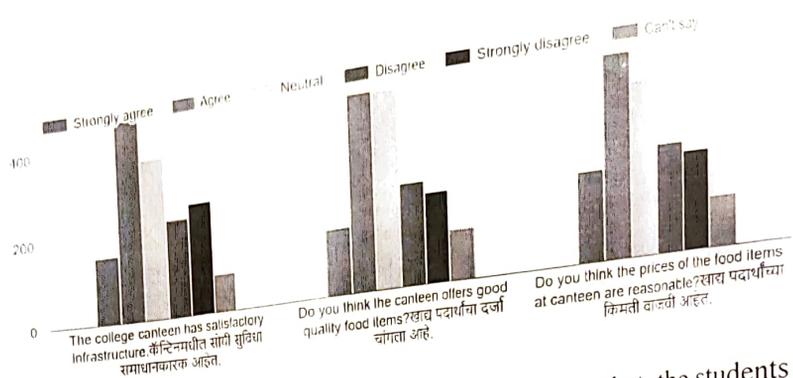
11. Do you find the staff at the examination window helpful?



The graph given above shows that, the staff in the examination department is helpful to the students in solving their queries and problems regarding examination forms, results etc.

12. Give your response on the following set of questions:

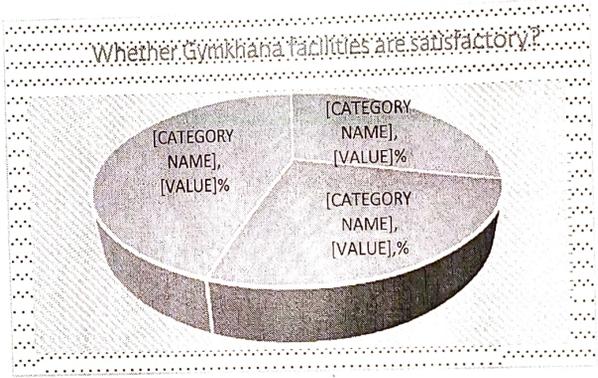
- 1) Whether the college canteen has satisfactory infrastructure?
- 2) Do you think the canteen offers good quality food items?
- 3) Do you think the prices of the food items at canteen are reasonable?



The feedback with respect to the canteen facilities shows that, the students are either satisfied or neutral about the canteen facilities provided by the college. This indicates that, there is need for improvement in those facilities.

13. Do you find the facilities in college gymkhana satisfactory?

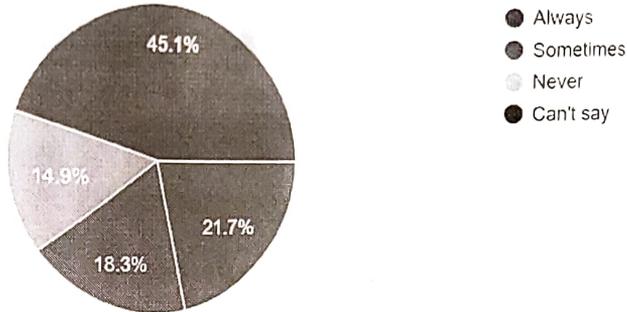
Whether the facilities in Gymkhana satisfactory?	Frequency	Percentage
Yes	449	29.2
No	401	26.1
Can't say	688	44.7
Total	153	



It was necessary to seek the feedback about Gymkhana from the students who were engaged in Sports activities. The response suggests that, 29.2% of the students are satisfied with Gymkhana facilities. This data shows that it is necessary make major changes/ additions to Gymkhana facilities.

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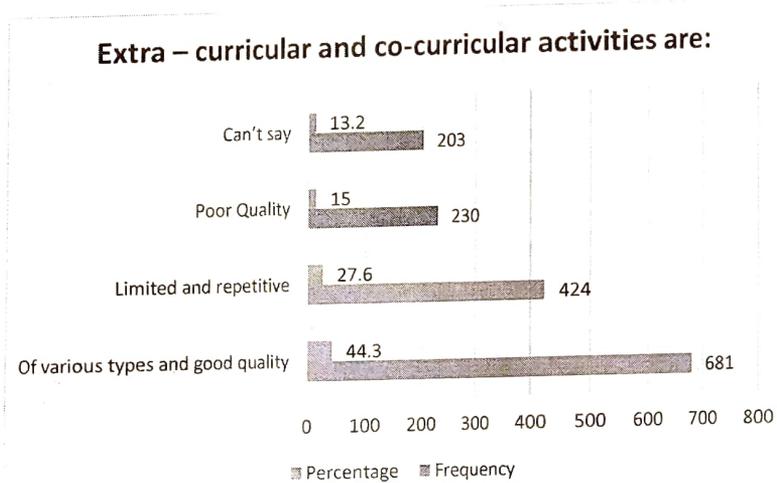
14. Do you find the gymkhana staff helpful?



The data in the pie-chart indicates that, around 22% of the students have reported that, Gymkhana staff is helpful. Large chunk of students is not using Gymkhana hence they haven't noted any feedback.

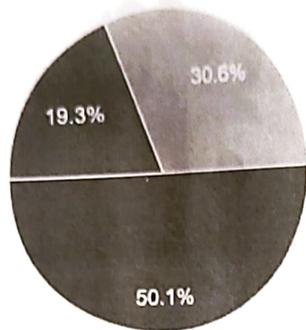
15. According to you extra - curricular or co-curricular activities in the college are:

Extra – curricular and co-curricular activities are:	Frequency	Percentage
Of various types and good quality	681	44.3
Limited and repetitive	424	27.6
Poor Quality	230	15
Can't say	203	13.2



The data shown above reflects that, students have positive views about extra – curricular and co-curricular activities were conducted during the academic year. Among the students nearly half of the students have reported that the activities are of various types and good quality.

16. Do you think the resources and infrastructural facilities needed for these activities are available on the campus?



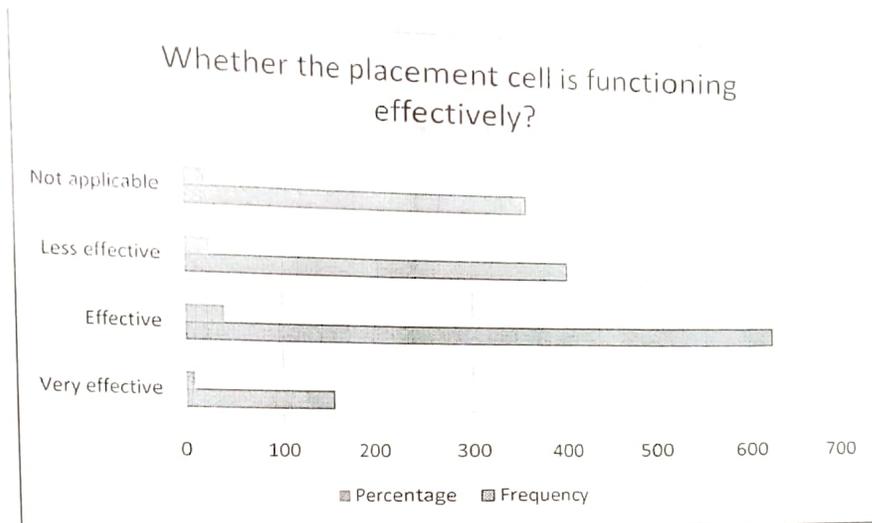
- Yes होय
- No नाही
- To some extent काही प्रमाणात

Availability of resources and infrastructural facilities	Frequency	Percentage
Yes	770	50.1
No	297	19.3
To some extent	471	30.6

The data indicates that, according to half of the students the resources and infrastructural facilities required for extra – curricular and co-curricular activities are satisfactory.

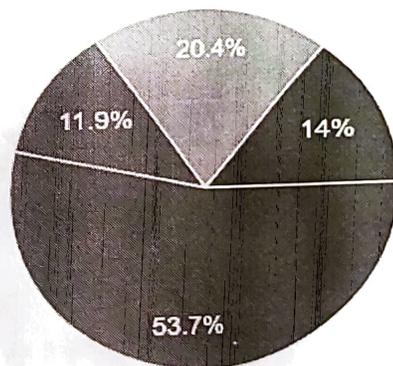
17. Do you think the Placement Cell of the college is functioning effectively?

Whether the placement cell is functioning effectively?	Frequency	Percentage
Very effective	156	10.1
Effective	625	40.6
Less effective	401	26.1
Not applicable	356	23.1



The Placement Cell in the college strives to provide the employment opportunities to the final year students. Various activities are conducted through this cell. Majority of the students have reported that these activities are effectively carried out and the students have benefited from it.

18. Did you find 'Mentoring Programme' helpful?

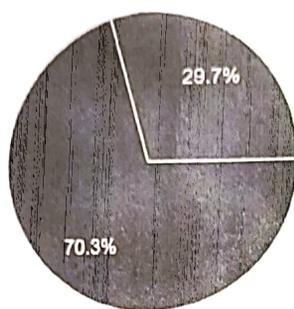


- Yes
- No
- To some extent
- Can't say

Whether Mentoring Programme useful?	Frequency	Percentage
Yes	826	53.7
No	183	11.9
To some extent	314	20.4
Can't say	215	14

More than half of the students have reported that, the mentoring programme initiated by the college was useful to them.

19. Would you recommend others to seek admission to this college?



- Yes हाँ
- No नहीं

The data clearly indicates that more than 70% of the students are likely to recommend other potential students to take the admission to this college.

20. Offer your comments / suggestions on the following: Admission/ Exams/ Teaching-Learning/Infrastructure/ Extra-curricular and co-curricular activities/ Library/Administrative Office/Gymkhana/Canteen

The important suggestions and comments received from the students are compiled and presented below:

1. The canteen needs to lower down the prices of the food items.
2. Chairs should be made available
3. The books that are available in the library are limited and old editions.
4. Conditions of the toilets need to improve: Proper locks for the doors, place to hang the bags and other belonging, clean mirror
5. Many of the classroom are never clean

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